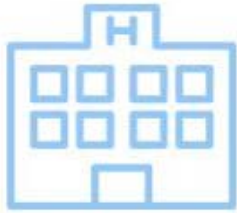


# A Total Transport approach to delivering non-emergency patient transport



**37%** of London patient transport users missed an appointment due to patient transport in the last 2 years

Transport for All (2014)



If, by providing patient transport in a more efficient way we could prevent just 10% of missed hospital appointments in England, the NHS could save...

**£74.5m**  
per year

That's enough to pay for...



**83**  
MRI scanners



**8,793**  
heart bypasses



**13,252**  
hip replacements

Through the sharing of vehicles, resources and expertise across policy divides, Total Transport could ensure...

- ✓ Patients are provided with vehicles suited to their needs
- ✓ Public sector fleets are pooled and fully utilised
- ✓ Patients get to and from where they need to be on time

For more read our briefing:  
Total Transport: a better approach to commissioning non-emergency patient transport?  
<http://www.urbantransportgroup.org/resources/types/reports/total-transport-better-approach-commissioning-non-emergency-patient>



Community Transport Association